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Integrated Solutions

Emirates SkyCargo

Custom-made Convenience

Nowadays, one can access their business from virtually anywhere, even from the comfort of their own home. So, in a world where convenience is just around the corner, Emirates SkyCargo takes great pleasure in introducing you to a range of our value-added Integrated Solutions.

Our Integrated Solutions are flexibly designed to cater to your personal and commercial needs, offering door pick-up, door delivery and door to door services.

We operate convenient and reliable high frequency scheduled services to over 100 destinations from many corners of Europe, Asia, Far East, Africa, Middle East, Australasia, the Americas and beyond.

Consistent Service

Emirates SkyCargo's Integrated Solutions are end-to-end transportation solutions - they combine our core 'airport to airport' transportation with additional value-added services like customs clearance, export processing, door delivery and door pick-up.

Understanding the value of every minute and every shipment, we have maintained our service standards at the level of the highest service benchmarks currently practiced. By this, we mean to uphold the expectations in areas of service that our valued customers hold from us.

By working in tandem with carefully selected supply chain partners at origin and destination countries within a framework of clearly defined service standards and procedures, we ensure reliable and consistent service quality.

At present, there are three types of services offered within Integrated Solutions, namely: Door to Airport, Airport to Door and Door to Door.

Door to Airport

Door to Airport is a value-added service wherein your consignment is collected from the consignor's door and delivered to the destination airport for collection by the recipient.

The value additions embedded in this solution include customs processing at the airport of origin and export documentation, as well as air waybill preparation thus making the shipment ready for carriage.

The Door to Airport solution provides reliable, hassle-free and consistent service quality. This solution includes:

- Air transportation
- Flown as booked
- Track and trace
- Custom clearance at origin*
- Door pick up*

From: Bahrain, Benelux (Belgium, Luxemburg, Netherlands), Cyprus, Egypt, France, Germany, India, Indonesia, Kenya, Kuwait, Malaysia, Maldives, Malta, Pakistan, Philippines, Qatar, Saudi Arabia, Singapore, South Africa, Switzerland, Syria, Thailand, Turkey, U.A.E., U.K., Japan.

To: All Emirates network points.

*Conditions apply

Airport to Door

Airport to Door is another value-added service wherein your consignment is accepted at the airport of origin and delivered to the door of the consignee.

The value additions embedded in this solution include all necessary import procedures and formalities, including customs clearance, right up to the final delivery at the consignee's doorstep.

The efficiency and reliability of our Airport to Door solution is driven by a consistent focus on timeliness, safe delivery and service quality. This solution includes:

- Air transportation
- Flown as booked
- Track and trace
- Custom clearance at destination*
- Door delivery*

From: All Emirates network points.

To: Bahrain, Benelux (Belgium, Luxemburg, Netherlands), Cyprus, Egypt, France, Germany, India, Indonesia, Kenya, Kuwait, Malaysia, Maldives, Malta, Pakistan, Philippines, Qatar, Saudi Arabia, Singapore, South Africa, Switzerland, Syria, Thailand, Turkey, U.A.E., U.K., Japan.

*Conditions apply

Door to Door

Door to Door is a comprehensive service wherein your consignment is collected from the consignor's door and delivered to the door of the consignee.

The value additions embedded in this solution are customs clearance at the origin as well as the destination airports.

A clear and thorough understanding of the logistical needs of our customers, is at the heart of this convenient and dependable solution. This solution includes:

- Air transportation
- Flown as booked
- Track and trace
- Custom clearance at origin*
- Custom clearance at destination*
- Door pick up*
- Door delivery*

Between listed countries : Bahrain, Benelux (Belgium, Luxemburg, Netherlands), Cyprus, Egypt, France, Germany, India, Indonesia, Kenya, Kuwait, Malaysia, Maldives, Malta, Pakistan, Philippines, Qatar, Saudi Arabia, Singapore, South Africa, Switzerland, Syria, Thailand, Turkey, U.A.E., U.K., Japan.

For further information and booking, please call your local Emirates SkyCargo office or register on our website www.skycargo.com to book through SkyTrade module.

*Conditions apply

Commodities that will not be accepted under Integrated Solutions

The following items do not form part of Integrated Solutions:

Live Animals
Human Remains
Hatching Eggs
Live Organs
Perishables, Pharmaceuticals and other temperature-sensitive shipments
Valuables and value-declared goods
Vulnerable Cargo
Diplomatic Mail
Dangerous Goods
Arms and Ammunition
Automobiles
Charges Collect and Cash on Delivery Shipments
Consolidated Shipments

Customs clearance processes

Standard Customs clearance processes may differ in releasing Exhibition Goods, Ship Spares & Temporary Import Shipments.

Please contact your local Emirates SkyCargo office for further advice on customs clearance processes and our special services and solutions. Our dedicated team will be on hand to assist you in choosing the most suitable cargo product or special services and solutions for your specific requirements.

Enjoy the advantage

With our range of Integrated Solutions you stand to benefit in a host of different ways. If you are on a foreign assignment or returning from one, you can have all your personal belongings sent back home safely and securely. This saves you the hassle and stress of doing this yourself. And more importantly, it frees up time for you to do other things. With our Integrated Solutions, you can also send gifts to your loved ones from the comfort of your home.

With our professional and experienced personnel managing and monitoring your shipment as well taking care of all the necessary paperwork and procedures, you get to experience a whole new level of flexibility with regard to your transportation needs.

Cargo Products, Special Services & Solutions

Our Cargo Products, Special Services and Solutions have been developed to provide our customers with cutting-edge air freight solutions.

Our Product Portfolio

- General Freight
- Priority
- Courier
- Post Office Mail

Our range of Special Services and Solutions

- Integrated Solutions
  - Airport to Door
  - Door to Airport
  - Door to Door
- Protect
- Cool Chain
- Animal Care
  - Domestic Pets
  - Horse Transportation
- Customised Logistics Solutions
  - Charter
  - Customer Partnership

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